

## **2020 Upper Dublin Parks & Recreation Summer Camp FAQ's**

### **What is the status of my camp and when will those decisions be made?**

Decisions about camp cancellations or modifications (ex. camp going virtual) will be made by Recreation Division staff no later than 1 week prior to the start of a camp. We will continue to closely monitor guidelines provided by the state and federal government and make camp decisions and modifications as needed. As the COVID-19 situation is rapidly changing, consider subscribing to the UDP&R eNews and follow UDP&R on Facebook in order to stay up-to-date on all program and event decisions.

### **What about KidZone and/or X-Zone?**

We will continue to closely monitor guidelines provided by the state and federal government to make camp decisions and modifications as needed. We anticipate once we are in Yellow Phase, we will have summer camp options available. All participants will be notified of any modifications as soon as details are finalized.

### **How are refunds being handled and when will I receive it?**

If UDP&R cancels a summer camp you are registered for, you will receive a full refund. If you would like to cancel a summer camp you are registered for at least 7 days prior to the start of the camp, you will receive a full refund. If less than 7 days prior to the start of the camp, the normal refund policy for that camp would be in effect.

Please allow up to 21 days to receive your refund.

### **If virtual or modified camps are offered, how much will it cost?**

Camp fees are currently being developed and will be announced as soon as details are finalized.

### **What if my child doesn't like the new camp(s)?**

UDP&R's unhappy camper policy would still apply.

### **Where will the camp(s) be held?**

No decisions on in-person camp locations have been made at this time, but will be communicated to those registered and those interested in registering as those decisions are made. We will continue to closely monitor state and federal guidelines provided to make camp decisions and modifications as needed. As the COVID-19 situation is rapidly changing, consider subscribing to the UDP&R eNews and follow UDP&R on Facebook in order to stay up-to-date on all program and event decisions.

**How do I register for the new virtual or modified camp(s)?**

That will depend on the camp you are interested in:

If there is a virtual camp replacing the in person camp you are currently registered for, we will contact you, then we will transfer you into the new virtual camp and issue a refund for the balance if due.

Registration for new camps will begin on Monday, June 1st at 9am and you can only register online at [www.upperdublinrec.net](http://www.upperdublinrec.net). Please note that both virtual and in person camps may be added throughout the summer. To remain up-to-date on what camps are being offered, consider subscribing to the UDP&R eNews and follow UDP&R on Facebook .

Registration for virtual camps will be open to everyone, but in person camps will be restricted to Upper Dublin residents only at this time. Residency restrictions will be reevaluated throughout the summer.

**My grandchildren are staying with me for the summer, can I register them?**

Residency is based on the school district in which the child attends.

**Additional questions can be answered by calling UDP&R at (215) 643-1600 x3443 or emailing Tammy Echevarria, Recreation Superintendent, at [TEchevarria@upperdublin.net](mailto:TEchevarria@upperdublin.net).**